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15 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
16 **COUNTY OF MARIN**

17 MARY KNAPP-SAMET, JANE ANN
18 MIDDLETON, KATHRYN BALLINGER,
19 NORA BURNS, BARBARA RUSSELL,
20 WINNIE HUANG and HEATHER
21 GOSLINER, individually and on behalf of
22 others similarly situated,

23 **Plaintiffs,**

24 v.

25 MARIN GENERAL HOSPITAL
26 CORPORATION, a California
27 corporation, SUTTER HEALTH
28 CORPORATION, a California Corporation
and DOES 1 through 50,

Defendants.

CASE NO. 1400998

CLASS ACTION

**DECLARATION OF ARTHUR R. SIEGEL IN
SUPPORT OF MOTION FOR UNOPPOSED
PRELIMINARY APPROVAL OF CLASS
ACTION SETTLEMENT AND
CERTIFICATION OF SETTLEMENT CLASS**

Hearing Date: March 23, 2016
Time: 1:30 p.m.
Place: Room B

Complaint filed: March 14, 2014

Trial Date: Not set

I, Arthur R. Siegel, declare as follows:

1. I am an attorney duly licensed to practice law in the State of California since

1 December, 1976. I am in private practice in San Francisco, California. Together with ~~the law~~
2 firm of Jaret & Jaret (Robert S. Jaret and Phillip A. Jaret) in San Rafael, California, I am
3 counsel for Plaintiffs Mary Knapp-Samet, Jane Ann Middleton, Kathryn Ballinger, Nora
4 Burns, Barbara Russell, Winnie Huang and Heather Gosliner ("Plaintiffs") in this matter.

5
6 2. This Declaration is submitted in support of Plaintiffs' Motion for Preliminary
7 Approval of Class Action Settlement. Each of the counsel in this action has reviewed this
8 declaration and approved its contents. In particular, the opinions in Paragraph 30 below
9 concerning the probabilities of success and likely outcomes represent the consensus of the
10 counsel for Plaintiffs and the proposed class.

11 3. Before the Court is Mary Knapp-Samet, Jane Ann Middleton, Kathryn
12 Ballinger, Nora Burns, Barbara Russell, Winnie Huang and Heather Gosliner, individually and
13 on behalf of others similarly situated v. Marin General Hospital Corporation, a California
14 Corporation, Sutter Health Corporation, a California corporation, et al., Marin County
15 Superior Court Case No. 1400998. The Complaint was filed in the Actions on March 14,
16 2014.

17 **CLASS COUNSEL'S INVESTIGATION AND SETTLEMENT EFFORTS**

18 4. Prior to reaching a settlement, the parties engaged in extensive formal and
19 informal discovery. Among other things, counsel for Defendants produced relevant electronic
20 and paper documents (redacting the names of current and former employees), including: (1) a
21 class list (including date of hire and, if no longer employed, date of termination); (2) payroll data
22 for the Class Liability Period; (3) Paragon System (an MGH patient information system) access
23 logs; and (4) Personnel files.

24 5. The parties in the Action participated in two lengthy days of private mediation on
25 February 2, 2015 and August 20, 2015 with mediator Michael Loeb of JAMS. Settlement was
26 reached with Sutter Health during the first mediation session, but was not reached with Marin
27

1 General at either mediation session. Between the first and second mediation sessions, Mr. Loeb
2 devoted 3 additional hours to followup settlement efforts. After the second mediation session,
3 Plaintiffs and Defendants conducted some direct arms-length negotiations, and Mr. Loeb devoted
4 an additional 4.6 hours to settlement efforts.
5

6 SUMMARY OF SETTLEMENT TERMS

7 6. The Joint Stipulation and Settlement Agreement (“Agreement”) is attached
8 hereto as Exhibit 1. A summary of its key terms is:

9 • The Class Definition

10 The Settlement Class is defined as follows:

11 All individuals who are currently and were formerly employed by Defendants as
12 Nurse Case Managers at Marin General Hospital from March 14, 2010 through the date of the
13 preliminary approval hearing of this Class Action Settlement Agreement (March 23, 2016),
14 including Representative Plaintiffs. Agreement, Page 4, ¶2.1

15 • The Proposed Monetary Settlement

16 The proposed settlement resolves all claims of the Plaintiffs and the proposed
17 Settlement Class against Defendants related to alleged failure to pay wages, failure to furnish
18 timely and accurate wage statements, unlawful or unfair business practices in violation of
19 California Business & Professions Code Section 17200, et seq., including waiting time penalties,
20 interest, civil penalties provided by the Labor Code Private Attorneys General Act of 2004
21 (“PAGA”) and other penalties under federal and state law. Agreement, ¶¶12, 13

22 • Defendants will pay a total of \$850,000, allocated between Defendants as follows,
23 \$750,000 from Marin General, \$100,000 from Sutter Health (“Maximum Payment”).
24 Agreement, ¶2.10.

25 • The Settlement Class Members will share in a Net Settlement Amount of
26 approximately \$489,450 , after deductions for attorneys' fees and costs, class representative
27 payments, a penalty payment to the State, and a portion of settlement administration costs. The
28

1 Net Settlement Amount may be larger, if the administration costs are less than 15,000, and if the
2 final costs of Class Counsel are less than \$35,000. Agreement, ¶¶ 7.3, 7.4

3
4 • The Employers' share of payroll taxes and contributions shall be paid by
5 Defendants from their separate funds, and these will be paid separate and apart from the
6 Maximum Payment. Agreement, ¶2.10

7 • Defendants stipulate to certification of a Settlement Class for purposes of this
8 Settlement only; Agreement, ¶¶ 9.1, 14

9 • No claim or other submission is necessary in order to become a member of the
10 Settlement Class; Agreement, ¶ 4

11 • Settlement Agreement may be voided if 9 or more class members opt out;
12 Agreement, ¶ 9.5

13 • Settlement Class Members will be mailed a check automatically if they do not opt
14 out of the Settlement; Agreement, ¶ 8.4

15 • The settlement will release wage-and-hour related claims for those Settlement
16 Class Members who are mailed a check; Agreement, ¶ 13

17 • The release for those Class Members is precisely tailored to only those claims
18 alleged in the Complaint and any claims which could have been plead based on the facts alleged
19 in the Complaint; Agreement, ¶13.

20 • After deducting Plaintiffs' Counsel's attorneys' fees and costs, Class
21 Representative Payments to the Plaintiffs and Ms. Sharon Reid and Ms. Ching Redmon, a
22 portion of settlement administration costs, and a payment to California Labor Workforce
23 Development Agency, the Net Settlement Amount will be distributed and paid to Settlement
24 Class Members who do not opt out of the Settlement, with each Settlement Class Member's share
25 to be determined based primarily on the number of workweeks worked by each Settlement Class
26 Member during the Settlement Class Period as set forth in Defendants' records, whether they
27 worked those weeks before or after July 1, 2013 (when Marin General reclassified Nurse Case

1 Managers from Exempt to Non-Exempt), whether they were per diem workers (who were
2 eligible for Overtime wages both before and after July 1, 2013, and whether they are present or
3 former employees of Defendants.;

4 • Any settlement checks that are mailed to the Settlement Class Members and
5 remain uncashed after 150 days of the date of mailing will be cancelled, and the moneys will be
6 directed in the name of the Final Settlement Class Member to the State of California, Controller
7 – Unclaimed Property Division, for further handling on behalf of the Class Member. Agreement,

8 ¶16

9
10 • The notice portion of the Settlement will be administered by Simpluris, a third-
11 party Administrator, and Defendants shall pay up to one half of Simpluris' administration costs,
12 not to exceed \$7,500.;

13 • Defendants will not oppose Class Representative Payments in the total amount of
14 \$67,500 to the Named Plaintiffs, and to Ms. Sharon Reid and Ms. Ching Redmon, to be paid out
15 of the Maximum Payment. Agreement, ¶7.2

16 • Defendants will not oppose payment to Plaintiffs' Counsel for fees up to the
17 33.3% (\$283,050) of the Maximum Payment and costs of up to \$35,000, to be paid out of the
18 Maximum Payment. Agreement, ¶7.3

19 **THE SETTLEMENT IS FAIR, JUST AND REASONABLE**

20 7. Based on an investigation and evaluation, and in light of all known facts and
21 circumstances, including the risk of significant delay, the difficulty of the claims and the risk
22 that a Class may not be certified, as well as the degree of risk involved in further litigation,
23 Plaintiffs' Counsel are of the opinion that the Settlement with Defendants for the
24 consideration and on the terms set forth in this Settlement is fair, reasonable, and adequate,
25 and is in the best interest of the Settlement Class Members.

26 8. Although Plaintiffs believe strongly that they could have prevailed, there was no
27 guarantee that Plaintiffs could prevail at both the certification and merits stages on their theories.

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**DECLARATION OF ARTHUR R. SIEGEL IN SUPPORT OF MOTION FOR PRELIMINARY
APPROVAL OF CLASS ACTION SETTLEMENT**

1 Therefore, Class Counsel had to assess both the risks surrounding certification as well as
2 liability.

3
4 9. This case is suitable for class certification in that there was strong evidence that
5 class members employed on or before July 1, 2013, were subject to an improper classification as
6 employees exempt from the laws and regulations granting them overtime compensation from
7 Defendants, and testimony from Plaintiffs and declarations from class members would have
8 demonstrated that to be true. However, while Plaintiffs assert that this is a suitable case for
9 certification, that there is always a significant risk associated with class certification proceedings.
10 In light of the uncertainties of protracted litigation and the possible difficulties in securing a
11 judgment in substantial excess of the settlement amount, the settlement amount reflects the best
12 practicable recovery for the Class Members. The settlement amount is, of course, a compromise
13 figure. By necessity it took into account risks related to liability, damages, and all the defenses
14 asserted by the Defendants. Moreover, each Class Member will be given the opportunity to opt-
15 out of the Settlement, allowing those who feel they have claims that are greater than the benefits
16 they can receive under this Settlement to pursue their own claims.

17 10. I believe the Maximum Payment represents more than the risk adjusted recovery
18 at this stage in the litigation. In fact, I believe that the risk-adjusted settlement exceeds the
19 expected value of the case at this point in time. On that basis, it would be unwise to pass up this
20 settlement.

21 11. For instance, while my co-counsel and I feel we have a strong case, there were
22 also facts which, if interpreted in Defendants' favor in the litigation, would have significantly
23 reduced the probability of obtaining more than the negotiated settlement amount of \$850,000.
24 Plaintiffs key assertions were that Nurse Case Managers did not meet the required criteria for
25 any legal exemption from overtime compensation before Marin General reclassified them as
26 non-exempt in June, 2013, but Marin General contended that Nurse Case Managers exercised
27

1 discretion in carrying out their duties, as part of multi-disciplinary teams that in MGH's view
2 constituted a basis for an exemption.

3
4 12. Plaintiffs' Counsel questioned the Defendants' position in substantial part because
5 testimony showed that Nurse Case Managers worked under extensive written policies and
6 guidelines that severely limited their discretion in carrying out their duties.

7
8 13. With respect to the number of hours worked before June, 2013, Plaintiffs
9 generally testified to at least 10 hours per day, and Defendant disputed that that number of hours
was provable, given the testimony of its witnesses.

10
11 14. Defendants also produced electronic records detailing the times Nurse Case
12 Managers accessed its Paragon database, which contained patient and other records necessary to
13 carry out the Plaintiffs' duties. The records produced were for a limited period after the
14 changeover to non-exempt status and were never used for timekeeping purposes. Also, there was
15 testimony that some Nurse Case Managers, after logging off the system for the day, would do
work-related tasks such as conferring with the families of patients due for discharge.

16
17 15. Our analysis of the Paragon records did not show any consistent pattern of access
18 to the database consistent with regular 10-hour days. Thus, if the trier of fact were to interpret
19 the Paragon records as undermining Plaintiffs' reports of an average of 10 hours of overtime per
week, any recovery would have been substantially reduced.

20
21 16. Defendant had some Nurse Case Managers who, at various times during the class
22 liability period were classified as "per diem" workers, without fringe benefits but eligible for
23 overtime. Plaintiffs found no substantial evidence that the per diem workers worked
24 uncompensated overtime, thus there was a great risk of that group of Nurse Case Managers
receiving nothing had the case proceeded through certification to trial.

25
26 17. Finally, after the June, 2013 reclassification, Defendant MGH asserted that it
27 granted and paid for overtime hours worked by the Nurse Case Managers. Any claims after that
28 time, therefore, relied solely on an "off the clock" theory, i.e. that the Nurse Case Managers

1 clocked out and then continued to work with the tacit consent of MGH management. Apart from
2 some anecdotal evidence, Plaintiffs did not uncover substantial proof that this had regularly
3 occurred.

4
5 18. Thus, in entering negotiations in this case, Plaintiffs sought 10 hours of weekly
6 overtime compensation for workweeks during the Exempt period, and only 5 hours in the Non-
7 Exempt, "off the clock" period. The facts as they emerged in discovery informed Plaintiffs'
8 view that the strongest claims were in the early years of the liability period, before the
9 reclassification in June, 2013, and that the "off the clock" claims and any claims at all for per
10 diem Nurse Case Managers were at severe risk for both certification and ultimate liability.
11 Further, class members who were still employed would not be eligible to receive compensation
12 under Labor Code Section 203, which creates liability for a final payroll amount that is not
13 accurate. These realizations informed the negotiation of the settlement formula for Adjusted
14 Compensable Workweeks.

15 19. Using the 10 hour and 5 hour weekly overtime assumptions for the Exempt and
16 Non-Exempt periods, respectively, MGH maximum underpayment liability for the Exempt
17 Period would have been **\$1,068, 916**. Sutter underpayment liability would have been **\$211,406**.
18 Its liability was for the underpayment and interest only, as no penalty violations were viable for
19 its period of liability, which consisted only of a few months from the start of the four year class
20 liability period (It ceased administration of MGH at that time). For the "off the clock" Non-
21 Exempt period, a potential liability for MGH only, the total would have been **\$305,361**.
22 Penalties (attributable only to MGH) were estimated as follows: Labor Code § 226(e) Wage
23 Statement Penalties, \$102,400; Labor Code § 203 Penalties, \$356,672; PAGA penalties
24 \$154,900, for a Penalties total of **\$613,972**.

25 20. The result here (\$100,000 from Sutter, \$750,000 from MGH) is therefore
26 exceptional in many respects. The possible impediments to wage underpayment and interest
27 liability have been discussed above. Regarding the penalties, it is important to recognize that
28

1 the willfulness finding required in Labor Code § 203, the largest single potential liability here
2 apart from the overtime and PAGA penalty claims, can be difficult to establish.

3
4 When the risks of prevailing at both certification and trial are factored into the equation, as
5 well as the risks of non-collectibility, the settlement value is reasonable and supportable.

6 **SETTLEMENT OF PENALTIES UNDER THE PRIVATE ATTORNEY GENERAL ACT**

7 **IS REASONABLE**

8 21. The claim under PAGA was part of the parties' negotiations during the
9 mediation. One basis of the PAGA claim was the contention that each time a paycheck with
10 paystub was issued to a Class Member without accounting for overtime hours worked, a PAGA
11 penalty was assessable. The statute of limitations on this claim is one year before the filing of
12 the lawsuit, i.e., from March 14, 2013, based on the California Supreme Court's decision in
13 Murphy v. Kenneth Cole Productions, Inc. (2007) 40 Cal.4th 1094. The parties agreed to
14 allocate \$10,000 to settle this claim, with \$7,500 going to the LWDA.

15 22. Using the number of pay periods in this one year period, penalties were
16 calculated at \$154,900. This "dripping wet" estimate also assumed that each violation after the
17 first would be doubled as a "subsequent violation" under the statute. However, there would
18 have been legal challenges to many or most of the claimed penalties. For instance, Labor Code
19 § 2699(f) provides "gap-filler penalties" to aggrieved employees except for violations for
20 which a civil penalty is specifically provided, and at least one court has held that the existence
21 of the Labor Code § 226.3's civil penalties forecloses the possibility of pursuing a claim for the
22 same Labor Code § 226(a) violations under PAGA. Wert v. U.S. Bancorp et al, U.S. Dist.
23 Court, SD California June 23, 2014, 2014 WL 2860287.

24 23. One court has held that doubling of Labor Code penalties from their initial
25 levels to their doubled levels for "subsequent violations" should be reserved for cases where
26 the employer was on notice of the violation and then persisted in it. Amaral v. Cintas Corp. No.
27 2, 163 Cal. App. 4th 1157, 1209 (2008). While Plaintiffs would have argued against that
28

1 interpretation, it was possible that the claimed penalties would have been halved.

2 24. Importantly, under PAGA, the LWDA would have received 75% of this amount.
3
4 As the Class recovery is reduced by attorney fees in the amount of 33.3% of the recovery, as
5 well as ½ the cost of administration and the Class Representative Payments, the LWDA's
6 recovery should bear at least a similar burden. The LWDA's share assumes a 100% certain
7 recovery, whereas the class' settlement represents a reduction of the class' gross damages claim
8 to discount for the litigation, and certification risks in the trial court and on appeal. A
9 compelling argument can and should be made that a greater discount must be applied to the
10 value of the penalty claim. To recover at trial for the largest liability, overtime, the employee
11 Class Members need only establish that they were misclassified and worked hours payable at
12 overtime rates, and then they can recover whatever damages are proved to the trier of fact.
13 This is not true for a PAGA penalty claim. Under Labor Code § 2699(e)(2), even if the Labor
14 Code is violated, penalties are not recoverable where it would be "unjust, arbitrary and
15 oppressive, or confiscatory." Even if the Court were to award overtime, it does not follow that
16 the Court would refuse to credit Defendants' arguments and rationale for having failed to do.
17 Stated differently, it is highly possible for the class to recover overtime damages but fail to
18 recover PAGA penalties. Plaintiffs submit that there was a chance that a court would not issue
19 a PAGA penalty against the Defendants in this case. In the particular circumstances of this
20 case, the allocation of \$10,000 to PAGA claims (\$7,500 to the LWDA) in settlement of the
21 PAGA claim has substantial and rational bases. This is particularly so where, as here, the
22 LWDA has decided to take no action on its own, and there would have been no recovery at all
23 for the LWDA but for Plaintiffs' litigation efforts

24 **QUALIFICATIONS OF COUNSEL AND TIME EXPENDED TO DATE ON**
25 **CASE**

26 25. I obtained a B.A. degree from Miami University in Oxford, Ohio in 1973 and a
27 Juris Doctorate from the University Of San Francisco School Of Law in 1976. After an

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**DECLARATION OF ARTHUR R. SIEGEL IN SUPPORT OF MOTION FOR PRELIMINARY
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1 internship at the United States Equal Employment Opportunity Commission regional litigation
2 center in San Francisco, I was admitted to practice in 1976. In 1977, I was retained through the
3 auspices of the ACLU to manage the litigation of numerous individual and class discrimination
4 claims against the trucking industry, its trade organizations and union entities. In 1978, I
5 started a private litigation practice in San Francisco specializing in employment matters. In the
6 course of that practice, I have handled court trials, jury trials, arbitrations, and administrative
7 hearings, as well as severance negotiations for his clients. I lecture to community and legal
8 organizations in the areas of mediation and employment law.
9

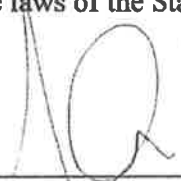
10 26. Since 1995, I have served as a mediator and neutral evaluator in over 200
11 employment disputes, , both privately and for state and federal courts in the San Francisco Bay
12 Area, including the Alameda County Superior Court and the San Francisco Superior Court.

13 27. In the course of my legal practice, I have handled scores of individual wage and
14 hour disputes and have been counsel to the plaintiffs and the class in three wage and hour class
15 actions. In the course of my mediation practice I have also served as a mediator in settling
16 dozens of wage and hour cases, including two wage and hour class actions.

17 28. I have reviewed my records of my time spent on the representation of my clients
18 and the Class in this matter. My total hours to date on this case are 254. At my ordinary
19 hourly rate of \$650, my full fee would be \$165,100. I have incurred costs of \$5,153. Total
20 costs and fees are presently \$170,253. I am further obligated to work on the case following
21 settlement and through the multi-year payout period agreed to in the settlement of this case.

22 I declare under penalty of perjury, under the laws of the State of California, that the
23 foregoing is true and correct.

24
25 Dated: February 25, 2016



Arthur R. Siegel